

About Rivers Hospital

At Rivers Hospital we offer fast access to the highest standards of care, so people know they can trust us to help them get better quickly. As the biggest provider of NHS procedures (after the NHS) you can count on first class treatment.

We offer consultant led care from some of the most well-qualified and experienced specialists in their field of expertise.







Services for children and young people - OUTSTANDING

Our Areas of Expertise



Bone & Joint Pain



Cancer Treatment



Cosmetic Surgery



Diagnostics



Ear, Nose & Throat Conditions



Eye Care



General Medical Conditions



Gastroenterology



Men's Health



Mental Health



Paediatrics



Pain Relief



Physiotherapy



Skin Concerns



Weight Loss Surgery



Women's Health

Speciality	Consultant	*Paediatrics (min age)	Private	NHS**
Allergy				
General Allergy	Dr Vijay Chakravarti	Newborn +	•	
Respiratory General Allergy	Dr Kavita Chawla	1 month +	•	
General Allergy	Dr Vijay Kandala	6 months +	•	
Audiology				
General Audiology Balance Tinnitus Middle Ear Hearing Aids	Mrs Natalie Shnieder	4yrs +	•	
General Audiology	Ms Emma Stead	3.5yrs +	•	
Breast Surgery				
General Breast Conditions	Mr Abdul Syed	18yrs +	•	
General Breast Conditions	Mr Bijan Ansari-Mohabadian	18yrs +	•	
General Breast Conditions	Mr Howard Bradpiece	3yrs +	•	
Oncoplastic General Breast Conditions	Miss Harleen Deol	14yrs +	•	
Cardiology				
General Cardiology Interventional Procedures	Dr Hossam El-Gendi	18yrs +	•	
General Cardiology Interventional Procedures	Dr Rohan Jagathesan	16yrs +	•	
Paediatric Cardiology	Dr Sanjay Raina	Newborn +	•	
General Cardiology Interventional Procedures	Dr Debashis Roy	18yrs +	•	
Care of the Elderly				
Geriatric Respiratory Giddiness Memory	Dr Murugiah Seevaratnam	65yrs +	•	
Dementia Parkinson's Movement Disorder Diseases	Dr Soumit Singhai	65yrs +	•	

Speciality	Consultant	*Paediatrics (min age)	Private	NHS**
Cosmetic & Plastic Surgery				
General Cosmetic Plastic Surgery (All Body)	Mr Fateh Ahmad	8yrs +	•	
Cosmetics Plastic Surgery	Mr Nigel Carver	18yrs +	•	
Facial Cosmetic Surgery	Mr David McKiernan	3yrs +	•	
Cosmetics Plastic Surgery	Mr Adam Sierakowski	Newborn +	•	
Cosmetics Plastic Surgery	Ms Kallirroi Tzafetta	6yrs +	•	
Dermatology				
Moles Skin Cancer Only	Prof Peter Dziewulski	18yrs +	•	
General Dermatology	Dr Roberto Verdolini	Newborn +	•	
General Dermatology	Dr Karen Watson	Newborn +	•	
Dietetics & Nutrition				
Weight Management Eating Disorder Dysphagia Dietetic Advice	Ms Elizabeth Kyriacos	3 months +	•	
Endocrinology & Diabetology				
Diabetes Obesity Thyroid Endocrinology	Dr Abdulfattah Lakhdar	16yrs +	•	
ENT				
General ENT	Mr Maged Abdelkader	Newborn +	•	
General ENT	Mr Ha Chau	Newborn +	•	
Paediatrics Adult Sinus Surgery Tongue Tie	Miss Hoi-Yi Ching	Newborn +	•	
General ENT	Mr Nick Flower	Newborn +	•	
General ENT	Mr Sherif Habashi	Newborn +	•	
General ENT	Mr Hany Kamel	18yrs +		•
Paediatric ENT Adult Rhinology Nasal	Mr David McKiernan	6 months +	•	
General ENT	Mrs Geni Rogers	Newborn +	•	

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Gastroenterology				
General Gastroenterology	Dr Ehab Abdelmalek	18yrs +	•	•
General Gastroenterology	Dr Deb Ghosh	16yrs +	•	•
General Gastroenterology	Dr Sachin Gupta	18yrs +	•	•
General Gastroenterology	Dr Edward Stoner	18yrs +	•	•
General Surgery				
Gallbladder Hernia Thyroid Surgery	Mr Ahmed Abidia	16yrs +	•	•
Gallbladder Hernia Reflux Upper Gl	Mr Sanjay Agrawal	18yrs +	•	
Vasectomy Hernia	Mr Howard Bradpiece	3yrs +	•	•
Colorectal Bowel	Mr Rajaraman Durai	18yrs +	•	•
Gallbladder Hernia Coloproctology	Mr Eriberto Farinella	18yrs +	•	•
Colorectal Bowel	Mr Vivek Gupta	18yrs +	•	•
Gallbladder Hernia Abdominal Wall Bowel	Mr Bogdan Ivanov	16yrs +	•	•
Gallbladder Hernia	Mr Jonathan Refson	3yrs +	•	•
Gallbladder Hernia Thyroid Haemorrhoids	Mr Mrinal Saharay	16yrs +	•	•
Colorectal Bowel	Miss Vardhini Vijay	16yrs +	•	
Colorectal Bowel	Mr Shanmugam Vivekanandan	16yrs +	•	•
Gynaecology				
General Gynaecology	Mr Vijaya Balakrishnan	12yrs +	•	•
General Gynaecology	Mr Phillip Donkor	16yrs +	•	•
Uro-gynaecology General Gynaecology	Miss Kamilia El-Farra	Newborn +	•	
Uro-gynaecology General Gynaecology	Mr Ezzat Hemaya	4yrs +	•	•
General Gynaecology	Miss Rahat Khan	16yrs +	•	

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Gynaecology (Cont.)				
General Gynaecology	Mrs Saadia Noreldeen	Newborn +	•	
General Gynaecology	Miss Jyoti Rachna	16yrs +	•	•
Haematology				
Haemato-oncology General Haematology	Dr Faris Al-Refaie	17yrs +	•	
Haemato-oncology General Haematology	Dr Ali Shokoohi	17yrs +	•	
Neurology				
Peripheral Nerve Disease General	Dr Anupam Bhattacharjee	16yrs +	•	
MS Parkinson's Smell & Taste Disorders Headaches Blackouts Dizziness	Prof Christopher Hawkes	16yrs +	•	
Peripheral Nerve Diseases MND General	Dr Rhys Roberts	16yrs +	•	
Neurophysiology				
Nerve Conduction EMG SFEMG EEG	Dr Jacquie Deeb	Newborn +	•	
Oncology				
CUP Gastrointestinal Cancer	Prof John Bridgewater	18yrs +	•	
Breast Cancer	Dr Apostolos Konstantis	18yrs +	•	
CUP Breast Radiotherapy Skin Melanoma	Dr Mukesh B Mukesh	18yrs +	•	
Radiotherapy Lung Upper GI Pancreatic	Dr Sunil Skaria	18yrs +	•	
Lung Mesothelioma	Prof Peter Szlosarek	18yrs +	•	
Ophthalmology				
Cataracts Glaucoma General	Mr Petros Andreou	18yrs +	•	
Blepharoplasty Cosmetic Functional Eyelid Surgery Chalazion Reconstructive Watery Eye	Mr Raj Das- Bhaumik	5yrs +	•	

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Ophthalmology (Cont.)				
Cataracts YAG Laser Retinal Detachments AMD	Prof Mahmut Dogramaci	18yrs +	•	•
Cataracts Oculoplastics Glaucoma YAG Capsulotomy Iridotomy SLT Laser	Mr Jasvir Singh Grewal	18yrs +	•	
Orthoptics	Mrs Shazia Hussain	2yrs +	•	
Diabetic Retinopathy General	Mr Praveen Patel	18yrs +	•	
Cataracts AMD Diabetic Retinopathy Retinal Vein Occlusions Medical Retinal Conditions	Mrs Priya Prakash	16yrs +	•	•
Cataract Squint General	Mr Venkata Vempali	2yrs +	•	•
Oral & Maxillofacial				
General Maxillofacial Surgery	Mr Leo Cheng	Newborn +	•	
Orthopaedics - Lower Limb				
Hip Knee	Mr Charles Aldam	3yrs+	•	•
Hip Knee	Mr Paul Allen	12yrs +	•	•
Hip Knee	Mr David George	16yrs +	•	•
Hip Knee	Mr Rashid Khan	16yrs +	•	•
Hip Knee	Mr Dennis Kosuge	16yrs +	•	
Hip Knee	Mr Satish Kutty	3yrs +	•	•
Hip Knee	Mr Jehangir Mahaluxmivala	16yrs +	•	•
Paediatric Orthopaedics all MSK	Mr Dimitrios Manoukian	Newborn - 16yrs	•	
Hip Knee	Mr Unnikrishnan Ramkumar	16yrs +	•	•
Knee	Mr Tarun Taneja	18yrs +	•	•

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Orthopaedics - Upper Limb				
Shoulder Elbow Hand Wrist	Mr Rishi Dhir	16yrs +	•	•
Shoulder Elbow Hand Wrist	Miss Dimitra Leivadiotou	16yrs +	•	
Paediatric Orthopaedics all MSK	Mr Dimitrios Manoukian	Newborn - 16yrs	•	
Shoulder Elbow Hand Wrist	Mr Nicholas Saw	3yrs +	•	•
Elbow Hand Wrist	Mr Simon Wimsey	2yrs +	•	•
Orthopaedics - Foot and Ankle				
Foot Ankle	Mr Aria Ghassemi	16yrs +	•	•
Paediatric Orthopaedics all MSK	Mr Dimitrios Manoukian	Newborn - 16yrs	•	
Foot Ankle	Mr Alex Watson	2yrs +	•	
Orthopaedics - Spine				
Deformity Decompression Spinal Conditions	Mr Mohamed Ahmed	16yrs +	•	
Degenerative Deformity Trauma Infection Tumours	Mr Zaher Dannawi	Newborn +	•	•
Degenerative Deformity Trauma Spinal Conditions	Mr Arif Gul	Newborn +	•	•
Paediatric Orthopaedics all MSK	Mr Dimitrios Manoukian	Newborn - 16yrs	•	
Paediatrics				
Allergy General Paediatric	Dr Vijay Chakravarti	Newborn +	•	
Respiratory Somatic Abdominal Pain Rheumatology Allergy	Dr Kavita Chawla	Newborn +	•	
Paediatric Neurodisability Paediatric Neurology Epilespy	Dr Nickolaos Cholidis	Newborn +	•	
General Paediatric Abdominal Pain Headaches	Dr Vijay Kandala	1 month +	•	
Paediatric Orthopaedics all MSK	Mr Dimitrios Manoukian	Newborn +	•	
Cardiac General Paediatric	Dr Sanjay Raina	Newborn +	•	
Neurological ADHD General Paediatric	Dr Inyang Takon	3yrs +	•	

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Pain Management				
MSK General Pain Management	Dr Mark Alexander-Williams	15yrs +	•	
Neck Spine General Pain Management	Dr Madhusudhan Mali	18yrs +	•	•
Neck Spine Neuropathic Conditions	Dr Victor Mendis	10yrs +	•	
Podiatry				
Gait Analysis Orthotics Foot Sport Injuries	Mrs Jyoti Patel	Newborn +	•	
Private GP Services				
	Dr Tracey Clemans-Gibbon	Newborn +	•	
	Dr Hannah Kendall	Newborn +	•	
	Dr Jonathan Siew	Newborn +	•	
Psychiatry				
General Psychiatric Conditions	Dr Salah Abou-El-Fadl	16yrs +	•	
Bipolar ADHD General Psychiatric Conditions	Dr Pavel Fridrich	18yrs +	•	
Renal Medicine				
Acute Chronic Renal Impairment	Prof. Abdelgalil Ali	18yrs +	•	
Respiratory Medicine				
Lung Cancer Sleep Apnoea General Respiratory Conditions	Dr Ugo Ekeowa	17yrs +	•	
Rheumatology				
General Rheumatology	Dr Khalid Ahmed	16yrs +	•	
Urology				
Paediatric General Urology	Mrs Helene Bryde-Andersen	Newborn +	•	
Renal General Urology	Mr Hani Ertemi	18yrs +	•	•
Stones Laser Prostatectomy (HoLEP) Vasectomy Incontinence General	Mr Stuart Graham	18yrs +	•	•

Speciality	Consultant	*Paediatrics (min age)	Private	NHS**
Urology (Cont.)				
Male Female Urological Conditions Cancer Diagnostics ED	Mr Faiyaz Kapasi	18yrs +	•	•
Prostate Renal ED General	Mr Tim Lane	18yrs +	•	
General Cancer Diagnostics No-Scalpel Vasectomy Microsurgical Vasectomy Reversal ED	Mr Bernard Potluri	3yrs +	•	•
Renal General Urology	Mr Rateb Samman	1yr +	•	•
Paediatric Urology	Mr Rateb Samman	Newborn +	•	
Paediatric Urology	Miss Shabnum Undre	Newborn +	•	
Paediatric Urology	Miss Shazia Sharif	Newborn +	•	
Urological Cancers Prostate Diseases Rezum Therapy General	Mr Jaspal Virdi	1yr +	•	•
Vascular Surgery				
Varicose Veins Vascular Conditions	Mr Ahmed Abidia	16yrs +	•	
Varicose Veins Vascular Conditions	Mr Jonathan Refson	12yrs +	•	
Weight Loss Surgery				
Gastric Band Bypass Gastrectomy Fundoplication Surgery	Mr Sanjay Agrawal	18yrs +	•	

Referring patients to Rivers Hospital

The Ramsay Health Care online portal has been designed to enable you to refer private patients easily, quickly and securely to their Ramsay hospital of choice.

To make a private referral, visit **ramsayhealth.co.uk/patientreferral** and complete the short form.

Rivers Hospital is able to receive self-funding, medically insured and NHS referrals. To refer an NHS patient, please use the e-Referral Service (e-RS).

Should you have any queries, please contact your dedicated Private Outpatient Booking Team who will be happy to help:

Private Outpatient Booking Team

01279 602 675 / 01279 602 213 | Rivers.Reception@ramsayhealth.co.uk



Simply send a referral letter via our secure online system.



In the meantime your patient can contact Rivers Hospital directly to arrange a convenient appointment.



If your patient does not contact us, we will contact them to arrange an appointment using the details provided on the referral.



Rivers Hospital

NHS e-RS Services 2024

Service Name	Speciality	Clinic Type
Cataract*	Ophthalmology	Cataract
Carpal Tunnel Syndrome & Trigger Finger	Orthopaedics	Hand & Wrist
Colorectal Surgery	GI & Liver (Medicine & Surgery)	Lower GI & Colorectal
ENT (Excl Audiology)	Ear Nose & Throat	Balance / Dizziness, Ear, Neck Lump / Thyroid, Nose / Sinus, Salivary Gland, Throat (Inc Not Otherwise Specified)
Foot & Ankle	Orthopaedics	Foot & Ankle
Forefoot & Bunion	Orthopaedics	Foot & Ankle
Gallstone & Gallbladder	GI & Liver (Medicine & Surgery)	Gallstones / Upper Gl incl Dyspepsia
Gastroenterology*	GI & Liver (Medicine & Surgery)	Upper / Lower GI
Gastroenterology Lower*	GI & Liver (Medicine & Surgery)	Lower GI
Gastroenterology Upper*	GI & Liver (Medicine & Surgery)	Upper GI
Gynaecology	Gynaecology	Menstrual Disorders, Pelvic Pain, Perineal repair, Post Menopausal Bleeding, Urogynaecology / Prolapse, Vulval and Perineal Lesions (Inc. Not Otherwise Specified)
Hernia Repair	Hernia / Surgery - Not Otherwise Specified	Hernia
Hip Clinic Young Adult	Orthopaedics	Hip
Hip & Knee Arthroscopy	Orthopaedics	Hip & Knee
Hip & Knee	Orthopaedics	Hip & Knee
Knee Only	Orthopaedics	Knee
Pain Management*	Pain Management	Pain Management
Spine & Neck	Orthopaedics	Spine & Neck Surgery (Not Scoliosis / Deform)
Urology	Urology	Haematuria (NOT 2WW), Erectile Dysfunction / Andrology, (In) Continence, Prostate, Vasectomy, Urinary Calculus (Inc. Not Otherwise Specified)
Urology Prostate	Urology	Prostate
YAG Laser*	Ophthalmology	Laser (YAG)

PLEASE NOTE ALL REFERRALS ARE TRIAGED ON AN INDIVIDUAL BASIS

^{*} Indicates services NOT requiring General Anesthetic. **Urgent Referrals Accepted - excluding 2ww cancer referrals.**

Acceptance Criteria for NHS Referrals

at Ramsay Health Care UK

Standard Acceptance Criteria

Under the Standard Acute Contract that Ramsay Health Care UK hold with the NHS, our acceptance criteria for accepting NHS patients has been updated.

The only exclusions are:

- Patients under the age of 18 years of age.
- Patients with BMI > 43.9
- A patient with an incapacitating disease that is a constant threat to life.
- On the Mental Health Register with acute mental health condition.

Please include NHS numbers and confirm all demographic details of the patient including full name, address and daytime telephone numbers including any mobile. Please ensure you include or send any relevant X-Rays, scans, test results, BMI, current medication, past medical history and any known drug allergies.

Our services are delivered at NHS tariff with no additional costs to patients or CCGs.

Free Hospital Parking.

NHS Co-Ordinators: 01279 602 672

E-mail: riversnhsco-ordinators@ramsayhealth.co.uk

Find us on e-Referral Service, by searching for the service required.

Diagnostic Services Available at Rivers Hospital

Our service is run by a friendly team of experienced, qualified radiographers. Images are reported by a specialist consultant radiologist and sent directly to the GP or referring healthcare professional, usually within 48 hours.

Radiology appointments can only be issued to the patient on receipt of a private medical referral from the GP. The radiology form must be completed for all private and self pay radiology referrals and sent by secure email to **rhc.riversradiology@nhs.net**

Radiology Services available at Rivers Hospital	
Diagnostic	Min Age
СТ	6yrs+
CT (guided pain management)	18yrs +
CT Calcium Scoring	Men 40yrs+ Women 45yrs+
U/S (non-interventional)	Oyrs +
U/S (interventional)	5yrs +
Mammography (screening)	40yrs +
MRI	6yrs +
X-Ray	Oyrs +
DEXA	18yrs +

You can download a copy of Rivers Hospital referral form here:

ramsayhealth.co.uk/hospitals/rivers-hospital/health-professionals/resources

^{*}services listed above are for private and self pay patients.



Physiotherapy at Rivers Hospital

Rivers Hospital Physiotherapy Department is staffed by professional and experienced clinical Chartered Physiotherapists. We work to Physiotherapy Chartered Society Standards supporting best practice and will strive to provide the best in patient care.

The department contains seven spacious treatment rooms and a large, fully equipped gym. All physiotherapy patients have a treatment plan established on assessment by their physiotherapist, which is regularly reviewed during the course of physiotherapy treatment.

We aim to see urgent referrals within 48 hours of referral and non urgent referrals within five working days. Referrals are accepted from GPs and Allied Professionals. Self paying patients may refer themselves for physiotherapy. Packages of care can be provided for patients with long term rehabilitation requirements.

Referrals can be emailed to **rivers.physio@ramsayhealth.co.uk** or complete Online Private Referral Form.

Physiotherapy Services Includes:

- Musculoskeletal problems including back/neck pain
- Sports and soft tissue injuries
- Shockwave
- Management of headaches and migraines
- Hand therapy
- Acupuncture
- Oncology and post-operative breast surgery rehabilitation
- Women's health/continence

- Pregnancy related musculoskeletal pain
- New mother's physiotherapy check
- Paediatric orthopaedic and respiratory problems
- Phototherapy
- Neurological physiotherapy
- · Vestibular rehabilitation
- Post surgical rehabilitation
- · Sports rehabilitation



Private Patient Manager

As Rivers Hospital is committed to the provision of a first class, high quality experience for all patients, we provide a Private Patient Manager service.

Our Private Patient Manager, Kim, is available throughout consultation, treatment and aftercare to offer a personalised service to each patient dependent on their needs and wishes. Kim is able to provide the vital link required between patients and their consultant facilitating a streamlined treatment pathway.

What our Private Patient Manager offers

Kim will:

- Be a point of contact for all private patients.
- Manage the private patient journey.
- Answer private patient gueries within 24 hours Monday to Friday.
- Walk patients through the various stages of their private treatment and help with queries or concerns regarding referrals, insurance or anything else relating to their hospital stay.
- Ensure any special requirements are met before, during or after a patient's visit.

How to contact the Private Patient Manager:

kimberley.lorkin@ramsayhealth.co.uk

Referring patients securely

Private patients can be referred through the online referral portal:

ramsayhealth.co.uk/patientreferral

Complimentary Public Events

To view our upcoming public events for your patients:

ramsayhealth.co.uk/hospitals/rivers-hospital/events

Business Relations Manager

In order to facilitate relationships between Rivers Hospital and the wider healthcare community, we have a dedicated Business Relations Manager working both in and around the Hertfordshire area. Their aim is to provide a personalised service for all referrers, ensuring they have an individual point of contact at Rivers Hospital. Being a dedicated Business Relations Manager they are happy to help with a variety of queries from patient referrals to education and training. Examples of these services are listed below. The BRM is there to support all primary care referrers including GPs, Nurses, Practice Managers, Medical Secretaries, Physiotherapists and Optometrists etc.

What our BRM offers

- Lunch and learn educational sessions.
- Consultant-led training for professionals.
- Social events and GP networking opportunities.
- Medical secretary workshops.
- Online referral system support.
- GP referral literature and regular hospital updates.
- A direct liaison between referrers, consultants and hospital services.

How to contact the BRM:

ukrive-privatepatientteam@ramsayhealth.co.uk

Referring patients securely

Private patients can be referred through the online referral portal:

ramsayhealth.co.uk/patientreferral

Clinical Education Events

To view our upcoming CPD events and register:

ramsayhealth.co.uk/hospitals/rivers-hospital/health-professionals/clinical-education-events

Useful contact numbers

Rivers Hospital Switchboard

01279 600 282

Hospital Director | Chloe Senneck

01279 602 648 | chloe.senneck@ramsayhealth.co.uk

Head of Clinical Services | Julie Matthews

01279 602 200 | julie.matthews2@ramsayhealth.co.uk

NHS Coordinators (eRS & Queries)

01279 602 672 | riversnhsco-ordinators@ramsayhealth.co.uk

Physiotherapy Department

01279 602 632 | rivers.physio@ramsayhealth.co.uk

Private Outpatient Bookings Team

01279 602 675 | rivers.reception@ramsayhealth.co.uk

Private Patient Services (Pricing & Quotes)

01279 602 207 | ukrive-privatepatientteam@ramsayhealth.co.uk

Radiology & Imaging Department

01279 602 624 | rhc.riversradiology@nhs.net

Useful links

Resourses.

ramsayhealth.co.uk/hospitals/rivers-hospital/health-professionals/resources

Private Referrals:

ramsayhealth.co.uk/referralform

Clinical Education Events:

ramsayhealth.co.uk/hospitals/rivers-hospital/health-professionals/clinical-education-events

Specialist Profiles

ramsayhealth.co.uk/hospitals/rivers-hospital/specialists

Health Professionals Page

ramsayhealth.co.uk/hospitals/rivers-hospital/health-professionals

Notes

How to find us

Rivers Hospital

High Wych Road,

Sawbridgeworth, Hertfordshire

CM21 0HH

rivershospital.co.uk



