



# Dental Directory of Services and Consultants

2024

  
The Westbourne Centre  
Birmingham

# About The Westbourne Centre

At The Westbourne Centre we offer fast access to the highest standards of care, so people know they can trust us to help them get better quickly. As the biggest provider of NHS procedures after the NHS you can count on first class treatment.

We offer consultant led care from some of the most well-qualified and experienced specialists in their field of expertise.

## Our Areas of Expertise



**Tooth Extractions**



**Implants**



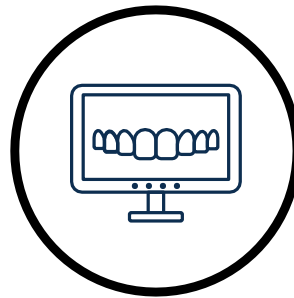
**Apicectomies**



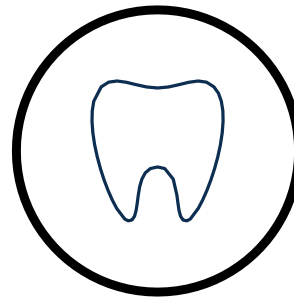
**Oral Biopsies**



**Restorative Dentistry**



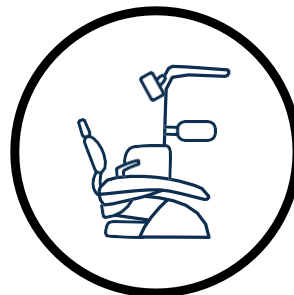
**TMJ Issues**



**Oral/Maxillofacial surgery**



**Orthodontics**



**Jaw Surgery**



**Teeth Whitening**

# Clinic Listings (NHS and Private)

Special Interest	Consultant	Private	NHS
<b>Oral and Maxillofacial</b>			
All Oral Surgery Enquiries (No TMJ)	Mr Alan Attard	•	•
All Oral Surgery Enquiries	Mr Stephen Dover	•	•
All Oral Surgery Enquiries	Mr Jonathan Breeze	•	•
All Oral Surgery Enquiries	Mr Ross Elledge	•	•
All Oral Surgery Enquiries	Mr Martin Evans	•	•
All Oral Surgery Enquiries Oral Cancer Specialist	Mr Tim Martin	•	•
Jaw Surgery   All Oral Enquiries	Mr Kevin McMillan	•	•
Jaw Surgery   All Oral Enquiries	Mr Rhodri Williams	•	
Jaw Surgery   All Oral Enquiries	Mrs Jaime Grant	•	•
Hygienist	Ms Tracy Hannon	•	
<b>Restorative Dentistry</b>			
Implants, Veneers, Bridgework, Bone Grafts, Composite Bonding, Restorative Treatments	Mr Anthony Summerwill	•	
<b>Orthodontics</b>			
Jaw and Teeth Alignment	Mr Indy Shargill	•	

# Referring patients to **The Westbourne Centre**

The Ramsay Health Care online portal has been designed to enable you to refer private patients easily, quickly and securely to The Westbourne Centre.

To make a private referral, visit [ramsayhealth.co.uk/patientreferral](https://ramsayhealth.co.uk/patientreferral) and complete the short form.

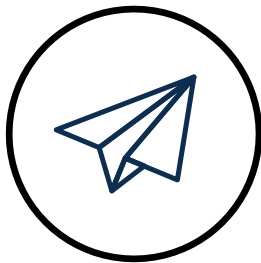
The Westbourne Centre welcomes self-funding medically insured and NHS referrals.

To refer an NHS patient, please use the NHS REGO System.

Should you have any queries, please contact your dedicated Private Patient Team who will be happy to help:

**Carly Dalton - Private Patient Manager | 0121 456 8149 | [carly.dalton@westbournecentre.com](mailto:carly.dalton@westbournecentre.com)**

**Amy Morris - Private Patient Co-Ordinator | 0121 456 8149 | [amy.morris@westbournecentre.com](mailto:amy.morris@westbournecentre.com)**



Simply send a referral letter via our secure online system.



In the meantime, your patient can contact their local Ramsay Hospital directly to arrange a convenient appointment.



If your patient does not contact us, we will contact them to arrange an appointment using the details provided on the referral.



# Private Patient Manager

As The Westbourne Centre is committed to the provision of a first-class, high-quality experience for all patients, we provide a Private Patient Manager service.

Carly Dalton is available throughout consultation, treatment and aftercare to offer a personalised service to each patient dependent on their needs and wishes. She is able to provide the vital link required between patients and their consultant facilitating a streamlined treatment pathway.

## What our Private Patient Manager offers

Carly will:

- Be a point of contact for all private patients.
- Manage the private patient journey.
- Answer private patient queries within 24 hours Monday to Friday.
- Walk patients through the various stages of their private treatment and help with queries or concerns regarding referrals, insurance or anything else relating to their hospital stay.
- Ensure any special requirements are met before, during or after a patient's visit.

Carly Dalton can be contacted directly as follows:

0121 456 8140

[carly.dalton@westbournecentre.com](mailto:carly.dalton@westbournecentre.com)

## NHS Dental Team Leader

Meet Geraldine Leonard, our NHS Dental Admin Lead, dedicated to ensuring your referral needs are met with utmost efficiency and care. With her expertise and commitment to excellence, Geraldine streamlines the referral process, ensuring a seamless experience for both our clients and partners. Whether you have questions, need assistance, or require specialized support, Geraldine is here to provide exceptional service every step of the way. You can rely on her knowledge and dedication to ensure that your referral experience exceeds expectations.

Geraldine Leonard can be contacted directly as follows:

0121 456 8145

[geraldine.leonard@westbournecentre.com](mailto:geraldine.leonard@westbournecentre.com)

## Other useful contact numbers

Reception

0121 456 0880

NHS Dental Team Leader

0121 456 8145

Private Patient Manager

0121 456 8140

National Enquiry Centre

0121 756 7793

# Acceptance Criteria for NHS Referrals at The Westbourne Centre

## Standard Acceptance Criteria

Under the Standard Acute Contract that Ramsay Health Care UK hold with the NHS, our acceptance criteria for accepting NHS patients has been updated.

The only exclusions are:

- Under 18 years old.
- Patient on Renal dialysis.
- Any unstable medical condition
- Patient with a Cardiac Defibrillator
- MI within last 3 months
- Active Cancer treatment (radiology/
- Patient without after care in place
- Patients on Oxygen Therapy
- Alcohol / Drug dependency
- Patient under Mental Health Team
- CKD stage 4/5
- AAA
- 40+
- BMI

Specific Patient for Referral to Face-to-face:

- Mild/ Moderate COPD / Asthma (STOP BANG assessment)
- Patients with restricted mobility (can they transfer)
- CKD stage three - to have GFR blood test (Refer to list range)
- Dementia (reduced mental capacity - POA MUST be in place)
- Patients diagnosed with AF within last 12 months
- Sleep Apnoea
- Refer to ASA guide
- Active infection
- BMI 35 - 40
- Patients with chronic blood disorders

Please include NHS numbers and confirm all demographic details of the patient including full name, address and daytime telephone numbers including any mobile. Please ensure you include or send any relevant X-Rays, scans, test results, BMI, current medication, past medical history and any known drug allergies.

Our services are delivered at NHS tariff with no additional costs to patients or CCGs.

Free Hospital Parking.

Administration Team: 0121 456 0894

Find us on e-Referral Service, by searching for the service required.

# How to find us

The Westbourne Centre

53 Church Road

Edgbaston, Birmingham

B15 3SJ

[westbournecentre.co.uk](http://westbournecentre.co.uk)

 /TheWestbourneCentre

## Your nearest hospital

### Midlands Cluster

You'll receive the best possible care from all the hospitals in the Ramsay Health Care group. Our hospitals in **your area** include:

